

# Loblaw Vendor Portal – Browser Settings

## Purpose

The document will provide instructions on how to determine your internet browser version and to turn off pop-up blockers. Using the correct browser version and disabling pop-ups will eliminate common browser issues while accessing the Loblaw Vendor Portal and associated platforms (i.e., Vendor Workflow).

This job aid will show you how to:


- [Check browser settings in Google Chrome](#)
- [Check browser settings in Internet Explorer](#)
- [Check browser settings in Safari](#)
- [Check browser settings in Firefox](#)

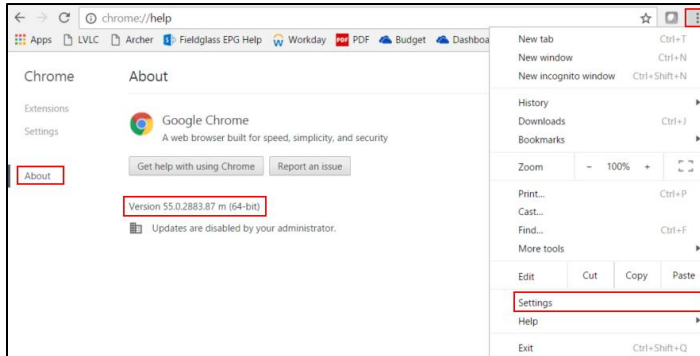
## Browser options

Refer to the table below for the recommended browser versions.

Browser	Recommended Version	Pop-Up Blocker
Google Chrome	Most up to date version available	Must be turned off
Internet Explorer	11.1 or higher	
Safari	Most up to date version available	
Firefox	Most up to date version available	


## Checking Browser Settings in Google Chrome

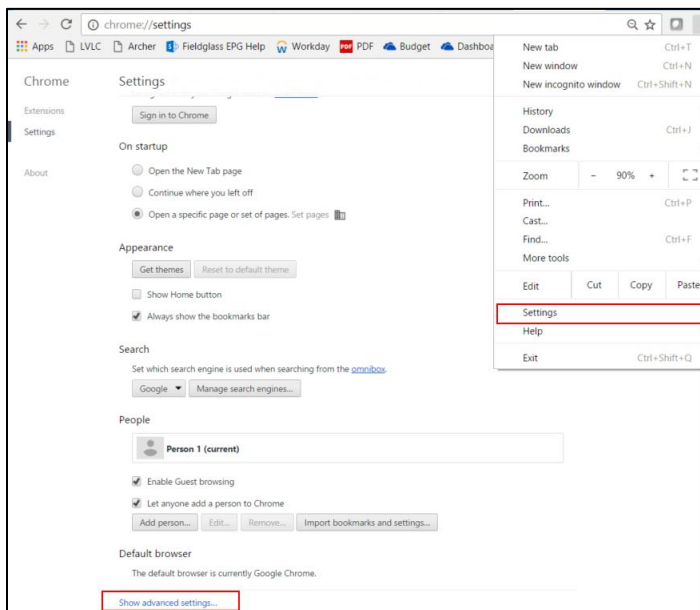
1. Click on the  icon in the top right corner of the browser.
2. Select **Settings** then click on the **About** link.
3. Review the **Version** information to confirm the Chrome version you are using.



**Note:** It is highly recommended that you set-up your **Languages | Language and inputs settings** in Chrome so that your preferred language (French, Canada or English,US) is at at the top of your preferred language list.

## Turning off Pop-up blockers in Google Chrome

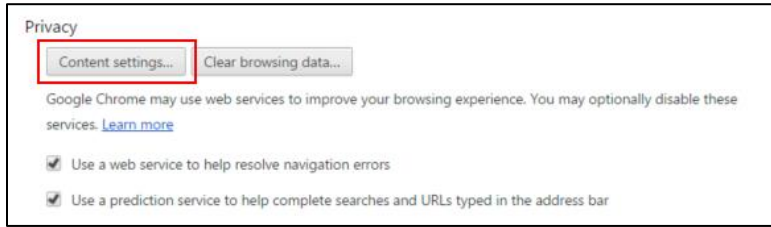
1. Click on the  icon in the top right corner of the browser and select **Settings**.



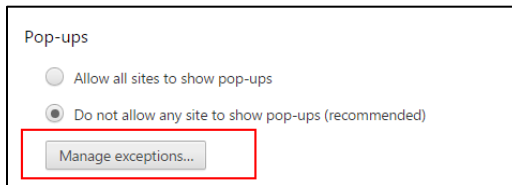
2. Click on **Show Advanced Settings** at the bottom of the page.

## Job Aid

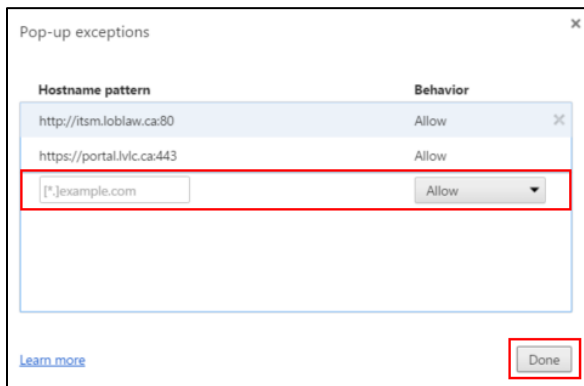
3. Scroll down to the **Privacy section** and click on **Content Settings**.




4. Scroll down to **Pop-ups** and click on **Manage Expectations**.

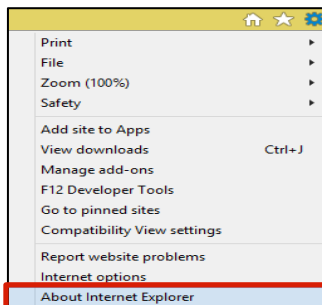


5. Add the **Vendor Workflow** website and click **Done**.



## Checking Browser Settings in Internet Explorer

1. Click on the  icon in the top right corner of the browser and select **About Internet Explorer**.




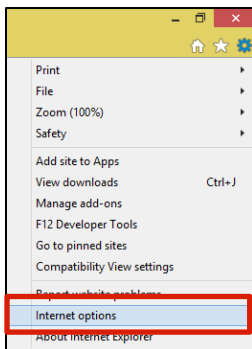
## Job Aid

2. Review the **Version** information to confirm the IE version you are using.

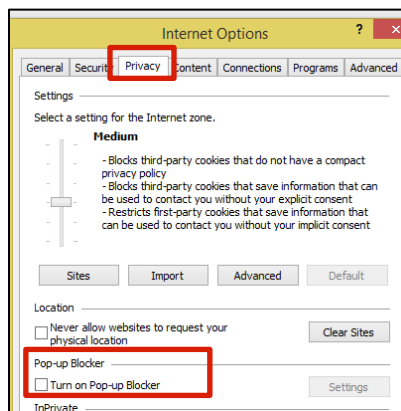


## Turning off Pop-up blockers in Internet Explorer

1. Click on the  icon in the top right corner of the browser and select **Internet Options**.



2. Select the **Privacy** Tab.
3. Untick the box to turn off pop-up blocker as highlighted below.



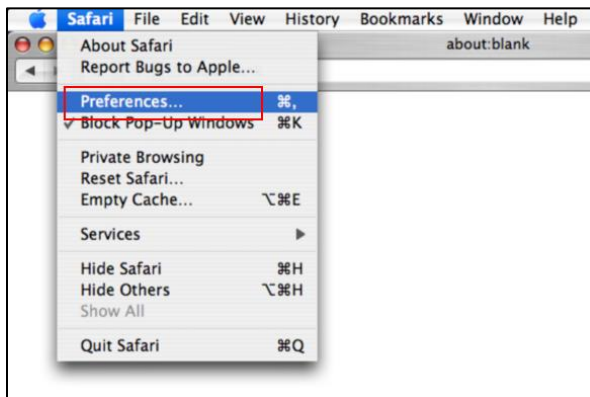
## Checking Browser Settings in Safari

1. On Menu bar at the top left corner, click on the **Safari** menu and select **About Safari**.
  - A dialog box will appear with the version number.

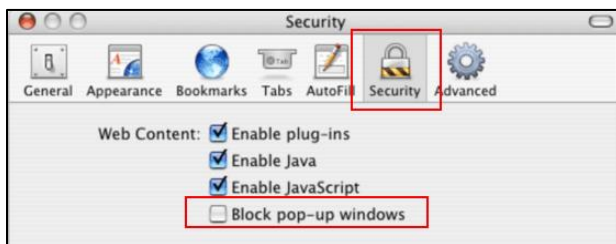


## Turning off Pop-up blockers in Safari

1. Select **Safari** then **Preferences**.



2. Click on **Security** at the top of the window.
3. Uncheck the **Block Pop-up Windows** option if applicable.



## Checking Browser Settings in Firefox

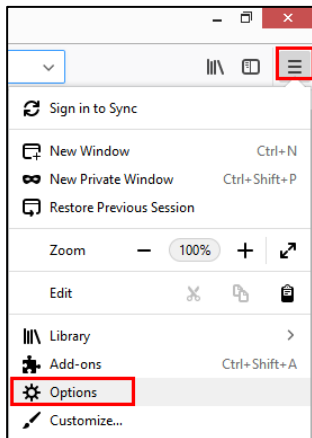
1. Click on the  icon and click **Help**, select **About Firefox**.

A new window will appear with your browser version.



## Turning off Pop-up blockers in Firefox

1. Select the **Tools** menu at the top of the browser and select **Options**.



2. Select the **Content** tab and uncheck **Block Pop Up Windows** and click **OK**.

